California's **TNC Access for All Program**

Access for All Short Video

A first-in-the-nation statewide program to provide on-demand wheelchair-accessible vehicle (WAV) transportation service

Photo credit: Uber

Photo credit: Lyft

2026 CALACT Conference

April 14, 2026

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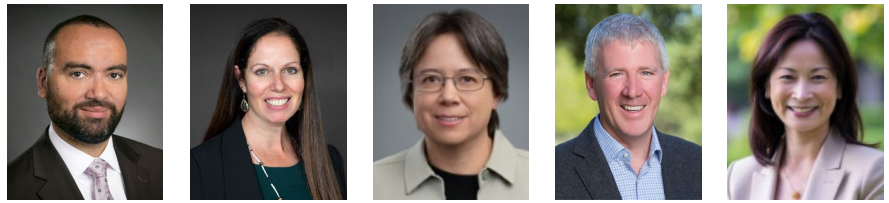
California Public Utilities Commission

The California Public Utilities Commission's (CPUC's) role in Transportation Safety and Accessibility

Who we are and what we do

The CPUC is a 5-member commission that makes policy through its formal proceedings and decisions

- Jurisdiction over energy, water, telecom, broadband, and transportation
- 5 Commissioners appointed by the Governor for staggered 6-year terms
- 20+ Voting meetings held annually in San Francisco, Sacramento, or elsewhere in CA



CPUC staff supports the Commission in different roles

- Policy advisory
- Program implementation
- Investigation and enforcement

CPUC Passenger Transportation Oversight

Transportation Network Companies (TNCs)

Uber Lyft

Autonomous Vehicle Passenger service

Charter Party Carriers

Ferries

Busses

California Public Utilities Commission

Transportation Analysis Section at the CPUC

Autonomous Vehicle Passenger Services

Access for All

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AFA, TNC Data

Clean Miles Standard

TNC Data Analysis

Access for All Program Overview

Background and Program Structure

TNC Access For All Act Background

California's first in the Nation Statewide Program

Our team ensures that transportation network company services do not discriminate against any individual who has mobility issues including anyone using **non-folding mobility aids**.

There's a **lack of wheelchair accessible vehicles (WAVs) available via TNC platforms** throughout California, and WAVs are more expensive to maintain.

Photo credits: Via

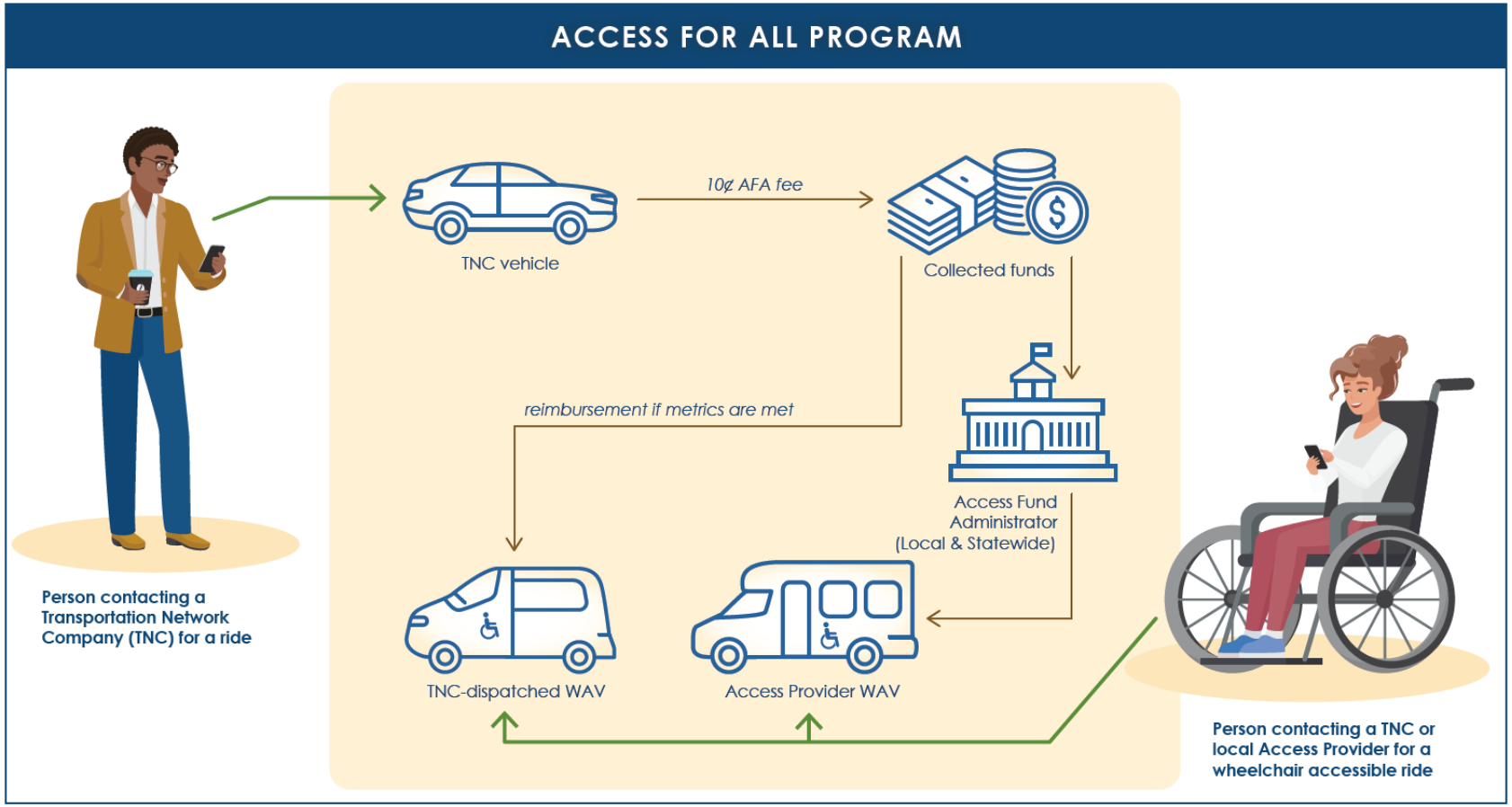
Photo credits: Lyft

“It is the intent of the Legislature that California be a national leader in the deployment and adoption of on-demand transportation options for persons with disabilities.”

– SB 1376

Background/Funding

PU Code Section 5440.5(a)(1) requires the CPUC to establish a program relating to accessibility for persons with disabilities, including wheelchair users who need a wheelchair-accessible vehicle (WAV).



Funding Flow

TNCS (like Uber/Lyft)

- 10-cents from every TNC trip in CA goes to fund on-demand Wheelchair-accessible services
- Provides financial incentives for TNCs to support on-demand WAV services

LAFAs

- Remaining funds to Access Providers (AP) through local agencies to provide on-demand WAV services

SAFA (Contractor)

- Remaining funds to APs through a Statewide Administrator to provide on-demand WAV services

Access For All Program's Key Features

$0.10 per-Transportation Network Company trip goes to the **Access Fund**

Financial **incentives** for Transportation Network Company investment in on-demand wheelchair-accessible transportation

Partnerships with local agencies and access providers to invest in local wheelchair accessible transportation programs

Compensation for disability advocates' participation in the proceeding

AB 1532 **Program Reauthorization** to January 1, 2032

Our Program Goals

Investments

- WAVs
- Marketing / Outreach
- Partnerships

WAV Availability

- Increase quarterly number of WAVs to meet demand
- Increase WAV reliability

Response Times

- Response time standards by county
- Lower response times

Access for All Partners

On-Demand WAV Expansion Partners

TNCs

Uber

lyft

Local Access Fund Administrators (LAFA)

CONTRA COSTA transportation authority

FRESNO Council of Governments

SFMTA

Metro
Los Angeles County Metropolitan Transportation Authority (Metro)

RABA

ALAMEDA County Transportation Commission

SAN JOAQUIN RTD

SANDAG

SCCRTC

STA
Solano Transportation Authority

SLOCOG
SAN LUIS OBISPO COUNCIL OF GOVERNMENTS

TAMC
TRANSPORTATION AGENCY FOR MONTEREY COUNTY

SBCAG
SANTA BARBARA COUNTY ASSOCIATION OF GOVERNMENTS

VCTC

SACRT

Statewide Access Fund Administrator (SAFA)

G|CAP SERVICES

Statewide Access Fund Administrator (SAFA) Highlights

D.20-23-007 authorized CPED to begin soliciting and selecting one or more independent entities to serve as a **statewide Access Fund administrator in geographic areas where no Access Fund Administrator is designated.**

D.20-23-007 also tasks the SAFA with **developing local WAV programs by contracting with and obligating available funds to eligible Access Providers** in accordance with criteria adopted by the CPUC.

Contract

- February 2025: CPUC/GCAP contract execution
- Three (3) one-year options to extend

Funding Source (Cycles 1-4: $20,415,203)

- 15% Administrative cost: $3,062,280
- 85% Access Funds to Access Providers: $17,352,922

Access Provider Solicitation & Selection Statistics (Cycle 5, CY 2026)

- 20 Applications reviewed and evaluated / 9 counties
- 15 Applications selected and approved
- 8 Access Providers awarded / 9 counties
- $15.4M awarded to approved Access Providers

Awarded Access Providers for SAFA Cycle 5

City of Fremont
Alameda

Onward
Alameda, Marin, San Mateo, and Santa Clara

Center for Independent Living
Access for All
Alameda

NVTA
Napa Valley Transportation Authority
Napa

Butterfli
Orange, Riverside, and San Bernardino

RideYellow™
OCY Management, LLC
Orange

VIA
Nomad Transit, LLC
San Bernardino, San Mateo, and Santa Clara

PetalumaTransit
Sonoma

Interested In Becoming A LAFA Or An Access Provider?

Local Access Fund Administrator

- Annual deadline to apply is April 1st
- Notice of available funding will be posted January here.
- For more information on the program and the application process, visit us at Access Fund Administrator Information

Access Provider

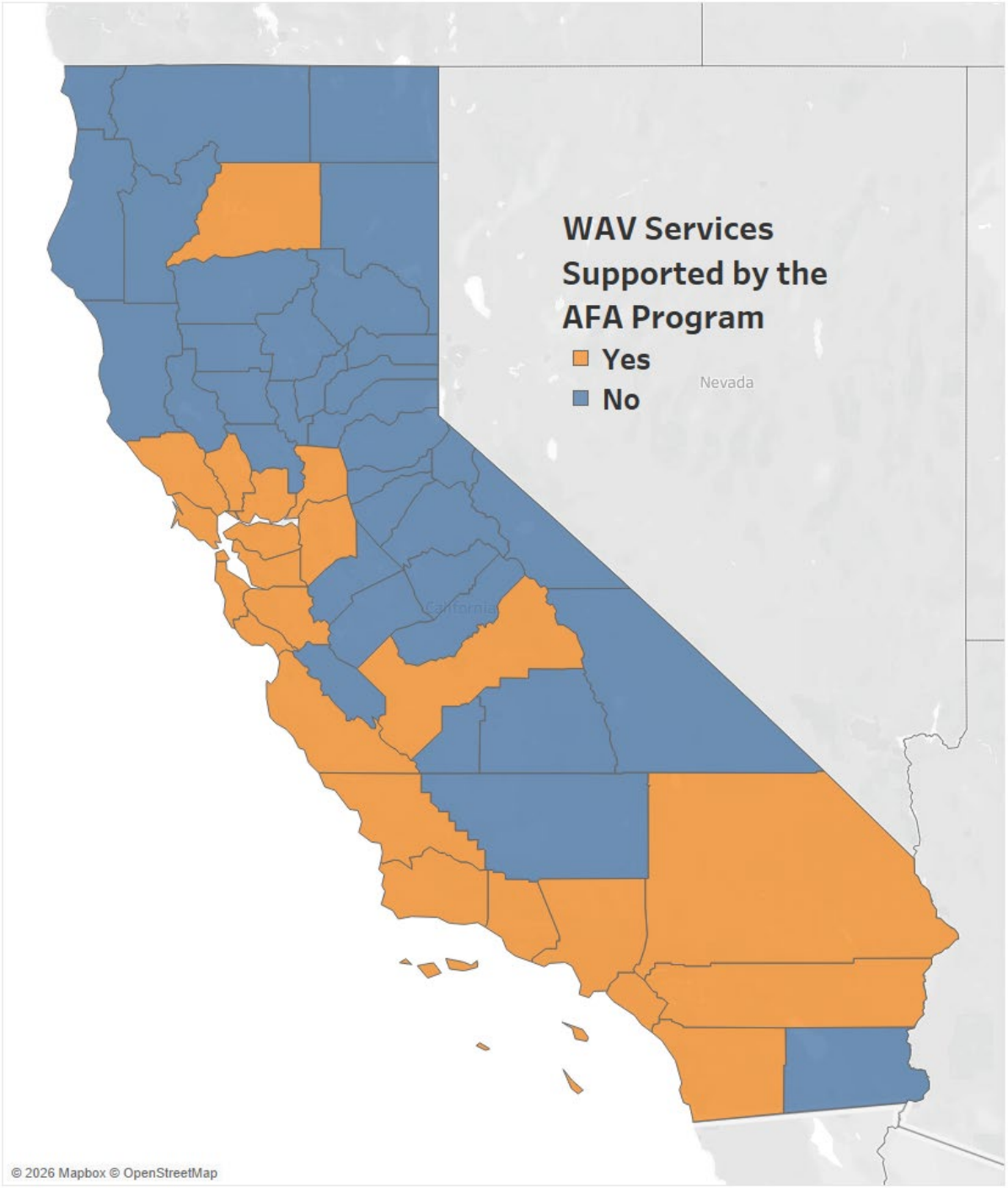
- To see if a Local Access Fund Administrator (LAFA) is available in your county, visit Access Provider Information
- For all other counties that don't have a LAFA, please visit the Statewide Access Fund Administrator at Statewide Access Fund Administrator

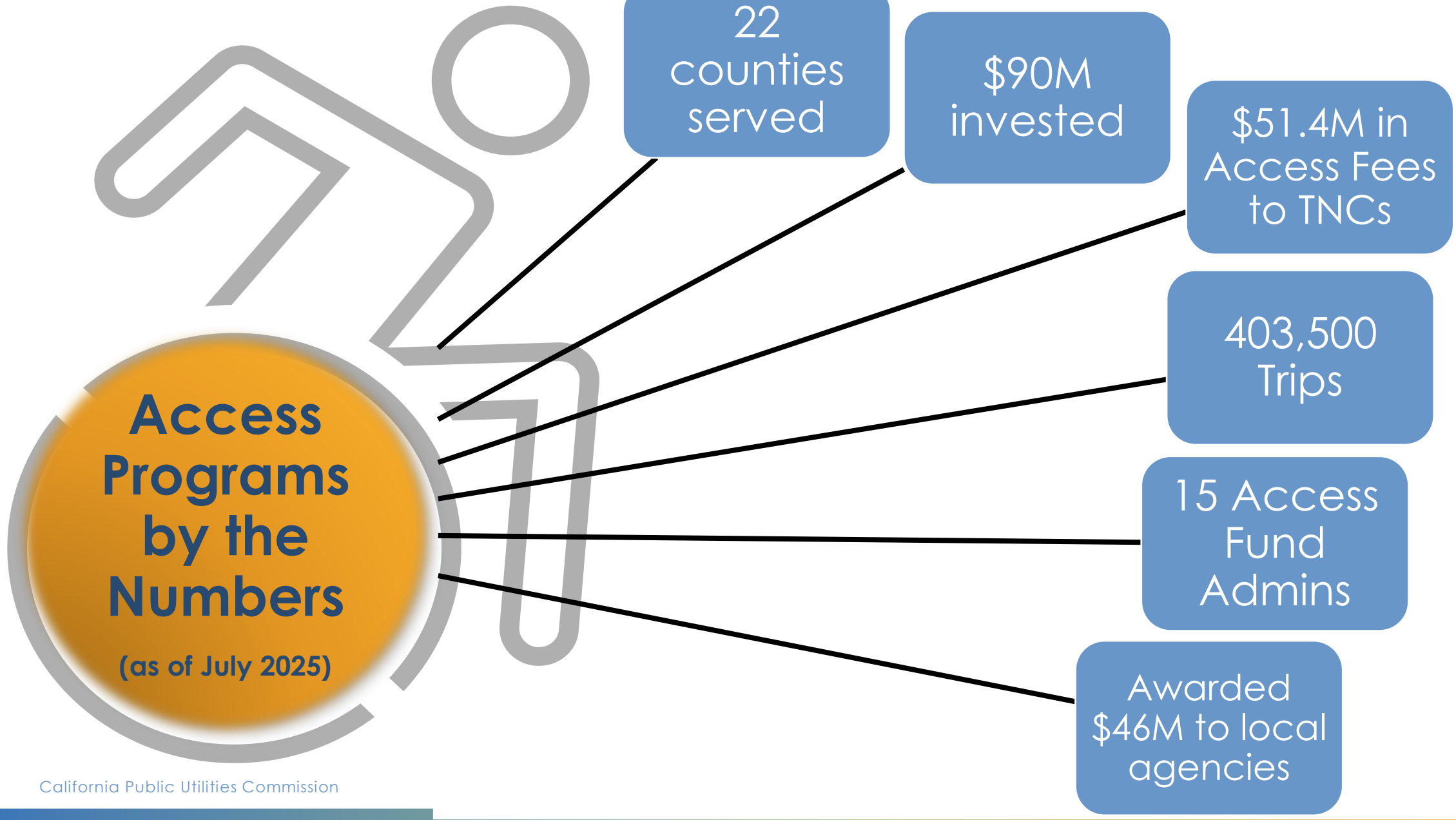
Program Outcomes

How has WAV service been improved under SB 1376?

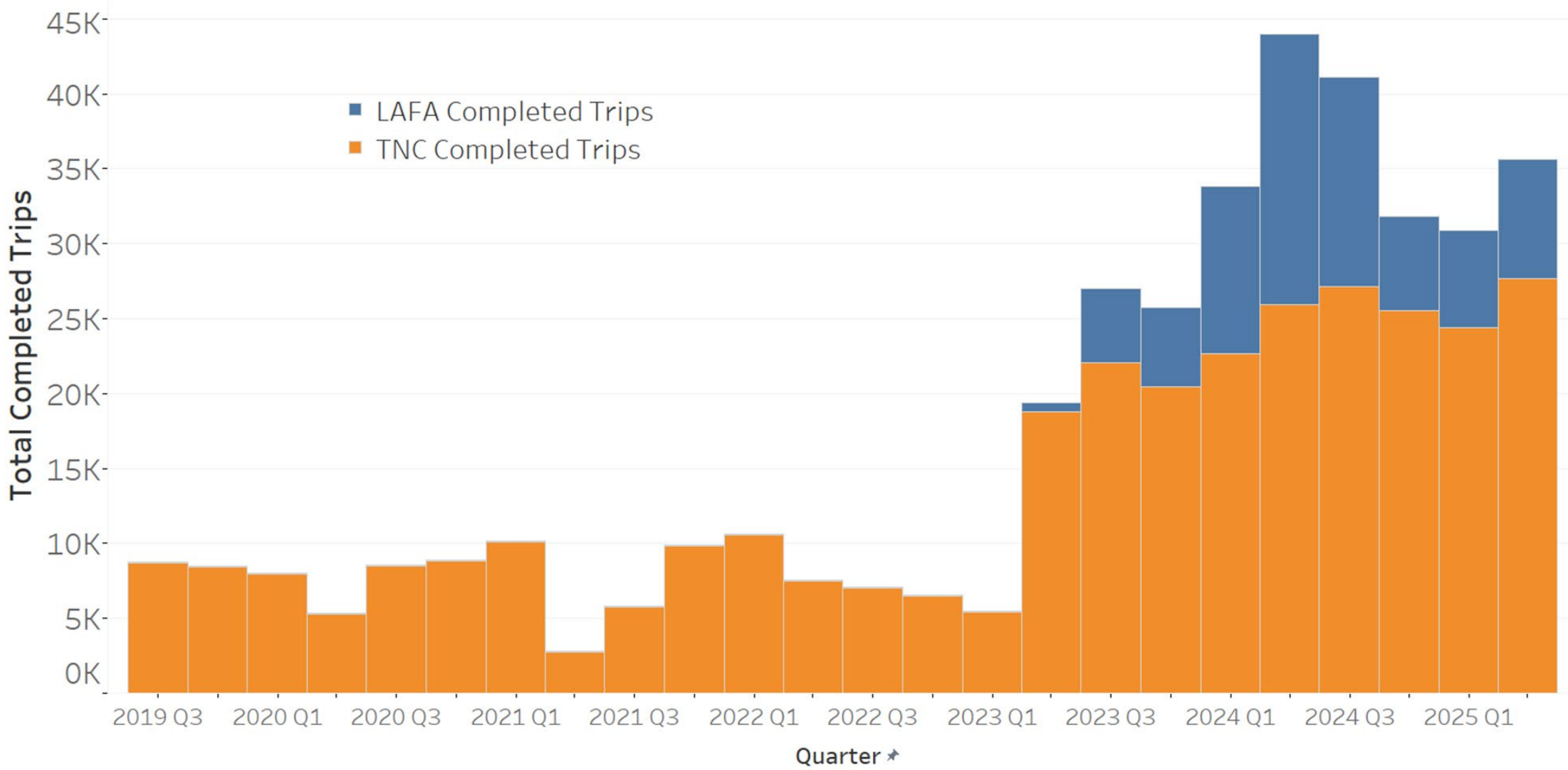
AFA program primarily active in Southern California and San Francisco Bay Area

- 23 counties currently supported by AFA funding
- Reflection of available funding
  - Funding determined by TNC demand
- Expanding soon to new counties
  - Received applications in two new counties




Access Programs by the Numbers
(as of July 2025)
22 counties served
$90M invested
$51.4M in Access Fees to TNCs
403,500 Trips
15 Access Fund Admins
Awarded $46M to local agencies

AFA program Provides Over 100,000 WAV Trips a Year



Access For All: The Road Ahead

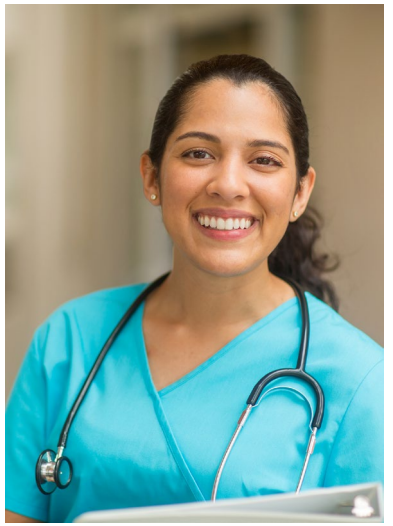
What Customers are Saying*:
Filling Gaps but Still Room to Improve

"…feel comfortable and human…"

"…changed our lives…"

"…increased independence!"

"…same opportunity…"



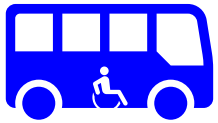
*Letters from the public to maintain the Access for All Program – January 2022

The Road Ahead

At this stage success means learning and adjusting with a focus on the SB 1376/AB 1532 vision:

California [will] be a national leader in the deployment and adoption of on-demand transportation options for persons with disabilities

Increase in Partnerships (Access Providers and Local Access Fund Administrators)



Continue to work with our partners to **increase WAV availability** and reliability

Increase Program awareness

THANK YOU!

For more information:

cpuc.ca.gov/tncaccess/

www.cpucsafa.org

CPUC contact: tncaccess@cpuc.ca.gov

SAFA contact: byamagata@gcapservices.com