



Sacramento Regional Transit District

Security Operations Center Specialist (Contract Employee)

SALARY	\$21.00 Hourly	LOCATION	1400 29th Street Sacramento, CA
JOB TYPE	Temporary	JOB NUMBER	NA
DEPARTMENT	Security Operations Center	OPENING DATE	03/02/2022
RECRUITMENT TYPE	Internal/External		

Description

Applications are available through our website at <http://www.sacrt.com/Career/> at the bottom of the page. If you are interested in joining this dynamic team with SacRT's Police Services SOC, please submit your SOC Specialist Application and any additional documents to: socjobs@sacrt.com

Sacramento Regional Transit District (SacRT) Police Services is looking for contract employees who will perform a variety of security related tasks in our Security Operations Center (SOC). The SOC is located at 300 Richards Blvd, Sacramento, where the team works alongside sworn officers of the Sacramento Police Department (SPD).

SacRT's SOC work environment is very dynamic, providing a variety of tasks throughout the day. The SOC operates **24 hours per day, 7 days per week** and offers a variety of shifts with flexible schedules for full-time and part-time positions. These positions are contract positions and no benefits are provided.

Examples of Duties

The SOC Specialists perform a variety of tasks, including, but are not limited to:

- Operate 2-way radio to communicate with SacRT staff, law enforcement officers, (SPD) volunteers and other guards.
- Handle and screen incoming calls from the AlertSacRT mobile reporting app, which includes speaking with potential crime victims, witnesses and other SacRT patrons reporting problems, and coordinate the appropriate response in a timely manner.
- Provide records, warrants and other related information using local and state law enforcement databases.
- Use light rail station and train video surveillance equipment to search and identify system related problems, suspicious activity or terrorist threats.
- Coordinate and manage response efforts for high priority and emergency type of calls for service.
- Record video from live train footage as requested and maintain accurate documentation of all recorded video.
- Review video footage from light rail station stations and trains, and buses for issues such as: passenger injuries, unattended items (bicycles, backpacks, carts, etc.), passenger interactions, vehicles blocking the track, and interactions between officers and passengers.
- Respond to, and process requests for video footage via phone and email, and accurately document all requests. Record requested video from all appropriate sources and complete appropriate documentation.

Minimum Qualifications

Qualification Standards: HS Diploma or GED is required. No experience is required, however, radio/dispatch experience is preferred and bilingual skills is a plus. Ideal candidate will possess good written and verbal communication skills in English, basic computer skills and be willing to work in an office environment.

SOC Specialists must not have any felony convictions and must be able to pass a (SPD) background check and obtain and maintain the status of an SPD Civilian volunteer (see <https://www.cityofsacramento.org/police/backgrounds> for more information)

Filing Instructions/Supplemental Information

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SacRT is an Equal Opportunity Employer. EOE – Minorities/Women/Disabled/ Veterans.

Agency

Sacramento Regional Transit District

Address

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Phone

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Website

<http://www.sacrt.com/>