



Sacramento Regional Transit District Paratransit Operator/Trainer

SALARY	\$19.97 - \$27.10 Hourly	LOCATION	1400 29th Street Sacramento, CA
JOB TYPE	Full Time	JOB NUMBER	2021-00508JULY
DEPARTMENT	SacRT GO Paratransit	OPENING DATE	08/01/2023
CLOSING DATE	8/31/2023 11:59 PM Pacific	RECRUITMENT TYPE	Internal/External

Description

This position performs all the functions of a Paratransit Operator as well as the mentor training program. The purpose of this position is to conduct operation and customer service training for staff. This is accomplished by interpreting and explaining state and federal laws, rules, and regulations, defensive driving techniques, district policies, customer service expectations, and accurate record keeping. Other duties include conducting disability awareness training, customer assistance and mobility device securement training, operating paratransit passenger vehicles and completing special assignments as assigned.

Examples of Duties

This is a general listing of job functions and does not represent a complete listing of the position's responsibilities.

- Assumes the responsibilities of a Paratransit Operator as needed to meet customer service demands.
- **Instruct paratransit bus operators with regard to safety, service, and scheduling.**
- Insures proper training of employees.
- Keeps staff current on changes to ADA rules and regulations.
- Assist in the preparation of training materials.
- Takes corrective actions to ensure quality customer service and safe operations.
- Assists in coordinating Paratransit Public Relations activities.
- Provides monthly safety meetings.
- Uses performance metrics based on reporting data to set training requirements.
- Communicates effectively with operations staff regarding training schedules or passenger issues
- Maintains professional demeanor and appearance
- Handle multiple tasks accurately and effectively in a fast-paced environment
- Other duties as assigned to ensure the efficient operation of the department
- Communicates effectively with operations staff regarding scheduling of training hours

Minimum Qualifications

Education: High School Diploma or equivalent.

Experience: A minimum of five (5) years of commercial paratransit driving experience. One (1) year of behind the wheel training experience preferred.

Licenses/Certifications: Must possess a valid Driver's License at the time of application and have the ability to obtain a valid California Class B Driver's Permit with passenger endorsement within 30 calendar days of employment. Training will be provided to assist in preparing the operator to successfully obtain the permit.

Filing Instructions/Supplemental Information

Meeting the minimum qualifications does not guarantee that a candidate will be invited to participate in other examination segments of the selection process. An employment application is required for this position. Applications, job announcements, and copies of the complete job description are available through our website at www.sacrt.com.

Completed employment application must be submitted online. SacRT will not process incomplete applications.

Resumes are not accepted in lieu of an application, but may be included with the application. For more information on benefits, a summary sheet is available from the Human Resources Department. The Human Resources Department will make reasonable efforts in the recruitment process to accommodate candidates with disabilities. For more information, contact the Human Resources Department at (916) 556-0298.

SacRT has a stand alone pension plan which is not part of, nor does it have reciprocity with CalPERS.

SacRT is an Equal Opportunity EOE Employer -Minorities/Women/Disabled/Veterans.

This position falls under the ATU, Local 256 Collective Bargaining Unit.

Agency

Sacramento Regional Transit District

Address

1400 29th Street

Sacramento, California, 95812

Phone

9165560298

Website

<http://www.sacrt.com/>

Paratransit Operator/Trainer Supplemental Questionnaire

*QUESTION 1

Please describe your commercial paratransit driving experience in a public transit agency. In your response detail your specific job duties, job title, employer and number of months/years you performed these duties.

*QUESTION 2

Please describe your behind the wheel training experience. In your response detail your specific job duties, job title, employer and number of months/years you performed these duties.

* Required Question