



# What's Next for for Transit Training in Your Community



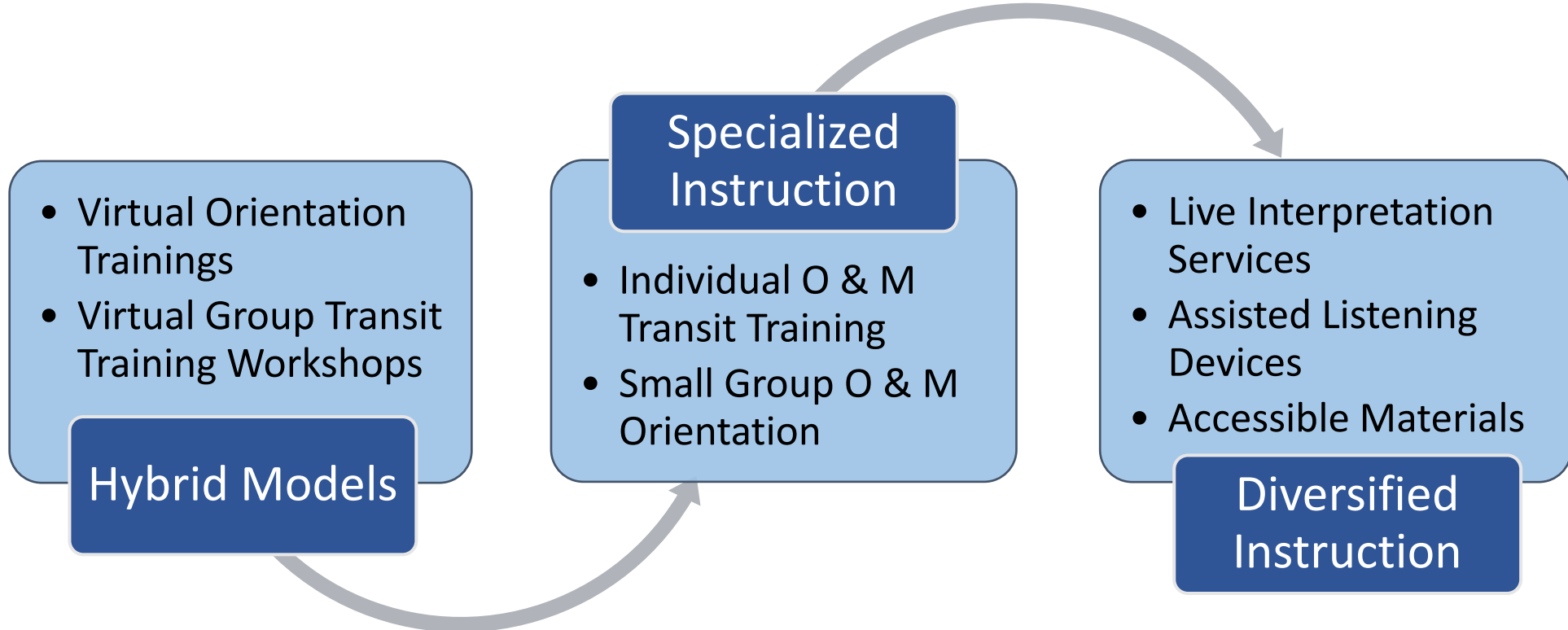
Presenter: Tricia Avila

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# What's next for Travel Training in Your Community

The most successful Travel Training programs are those that recognize the importance of constant innovation to meet the needs of our changing communities.



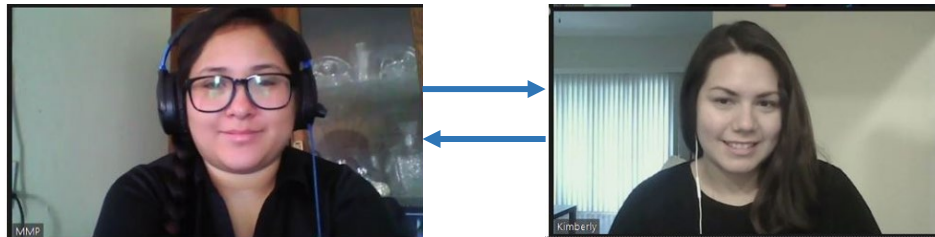


# Hybrid Models for Transit Training Instruction

How can we permanently integrate hybrid models into Travel Training?

Virtual “Orientation” Trainings & Group Travel Training (GTT) Workshops for:

- ✓ Individuals with a physical disability/use a mobility aid/mild cognitive impairments
- ✓ Individuals who do not have readily available transportation to travel to a workshop
- ✓ Inclement weather events, illness of participant/household illness
- ✓ Followed by In-Field Training (best practice)

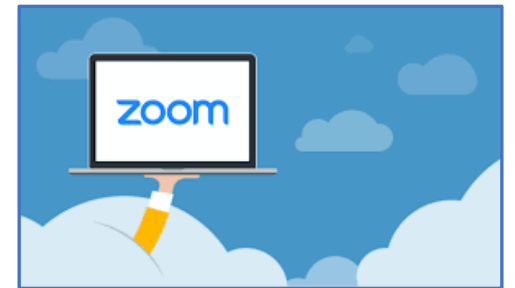




## Hybrid Models for Transit Training Instruction

Key points to consider before offering hybrid transit training models:

- ✓ Does your client (If applicable) support the idea of Hybrid transit training?
- ✓ Do you have the resources/demand to offer virtual training:
  - Conduct surveys to determine trainee interest and ability to participate virtually
  - Zoom license(s) or other virtual platforms– paid versions to support longer sessions
  - Will you be able to offer help to trainees that may have the equipment but do not know how to use it?





# Specialized Instruction in Transit Training

Orientation & Mobility Instruction is a valuable addition to any transit training Program.

## Option #1: Full-Time COMS on Staff

### PROS:

- ✓ Good for programs with high demand for O & M trainings
- ✓ Shorter wait times for O & M trainings
- ✓ COMS can cross train other trainers to assist with participants with low vision
- ✓ COMS can complete targeted outreach in community

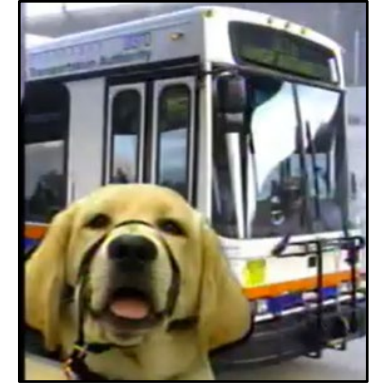


### CONS:

- ✓ Cost of having a full time COMS on staff may be significantly higher
- ✓ If low demand for O & M, COMS completes other trainings at a higher cost to Contractor
- ✓ COMS staff want to be able to use their specific O & M skills; job retention can be challenging
- ✓ Nationwide shortage of COMS = Employee Market



# Specialized Instruction in Transit Training



## Option #2: COMS as Subcontractor

### PROS:

- ✓ Good for programs that have lower demand for O & M trainings
- ✓ COMS only works when there are participants ready to train
- ✓ Recommendation: Make initial investment to have COMS cross train other trainers to assist with screening process

### CONS:

- ✓ Training schedule depends on COMS availability
- ✓ Challenges with recruiting part-time COMS
- ✓ COMS staff want to be able to use their specific O & M skills; job retention can be challenging
- ✓ Nationwide shortage of COMS = Employee Market



## Diversified Instruction in Transit Training

As our communities become more diverse, it is important to ensure that our programs are accessible to all who wish to participate:

- Offer all models of training in multiple languages
- Provide materials in the target languages
- Provide live interpreters in both virtual and in-person settings
- Provide Assisted Listening Devices
- Consecutive or Simultaneous interpretation- deciding what works best for your audiences





## Diversified Instruction in Transit Training

For any innovation to be successful, the trainers responsible for the work should be given as many training opportunities as possible:

Assisted Listening Devices



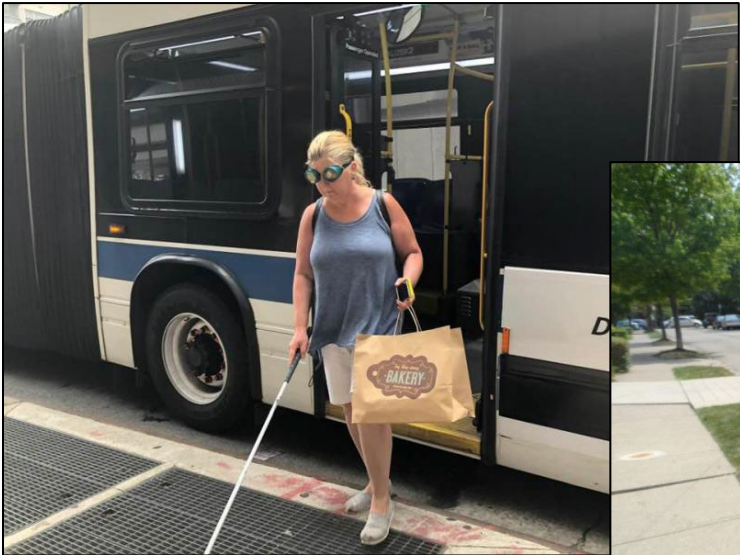
Vision Simulation Kit





## Diversified Instruction in Transit Training

Now it's your turn!!





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thank you