



Department of Transportation

Post-COVID Service Planning: Where Do We Go Now?

CalACT Spring Conference & Expo
April 18, 2023





Outline of Presentation

Department of Transportation

- Overview of Pasadena Transit
- Service Planning approach
 - > Pre-Covid
 - > Covid
 - > Post-Covid
- Where are we now?
- Next Steps



Pasadena Transit

Department of Transportation

- Service for 28 years (1994)
- Fleet
 - > Fixed routes: 29
- Routes
 - > 6 routes
 - > 400 bus stops
 - > Real time solar powered ETA displays at over 25% of stops
- Annual service hours: 71,300
- Annual service miles: 735,000
- Connections
 - > Key local feeder to regional network
 - > 6 light rail stations (LA Metro Rail)
 - > Numerous regional bus lines





Service Planning – pre-Covid

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- Infrequent changes
- Service adjustments for:
 - > Peak travel times
 - > School bell schedule
 - > Special events
- Ridership was the major factor





Service Planning – Covid

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- Frequent changes
- Service adjustments for:
 - > Social distancing
 - > Maintaining essential service
 - > Travel time
- Ridership & travel time data were essential

SOCIAL DISTANCING • DISTANCIAMIENTO SOCIAL

**SEAT
UNAVAILABLE
ASIENTO NO DISPONIBLE**

**THANK YOU
GRACIAS**



PASADENA



Service Planning – Covid

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- Different approach
 - > Tiered service scenarios were developed
 - > Efforts to cut service change implementation timeline
 - > Scheduling software demo

EFFECTIVE
SUNDAY APRIL 19, 2020
Pasadena Transit Schedule Changes

SCHEDULE MODIFICATIONS DUE TO COVID-19
 For up to date arrival times, please check online or call 626-744-7311.
 Real time arrival information is available on pasadenatransit.net or a variety of apps

MODIFICACIONES DE HORARIO DEBIDO A COVID-19
 Para conocer los horarios de llegada actualizados, consulte en línea o llame al 626-744-7311.
 La información de llegada en tiempo real está disponible en pasadenatransit.net o en una variedad de aplicaciones

MGA PAGBABAGO SA ISKEDYUL DAHIL SA COVID-19
 Para sa mga napapanahong oras ng pagdating, mangyaring tingnan online o tumawag sa 626-744-7311.
 Makikita ang real-time na impormasyon ng pagdating sa pasadenatransit.net o sa iba't ibang app

COVID-19-ի պատճառով ժամացույցերը իրականացվող փոփոխություններ ժամանակն ժամացույցի մասին ամենաթափուր տեղեկությունների համար ինքուրով ենթարկվում ենք արագ փոփոխության, կամ զանգահարել 626-744-7311:
 Իրական ժամանակացին ռեժիմով ժամանակն մասին տեղեկատվություն կարելի է ձեռք բերել pasadenatransit.net կայքում, կամ փո շարք հավելվածների օգնությամբ:

行車時刻表因應 COVID-19 更動
 如需了解最新到站時間，請在線查看或致電 626-744-7311。
 旅客可在 pasadenatransit.net 或各種應用程式上了解實時到站資訊。

COVID-19 로 인한 일정 수정
 최신 도착 시간을 온라인으로 확인하시거나 626-744-7311 번으로 문의해주세요.
pasadenatransit.net 또는 다양한 앱에서 실시간 도착 정보를 확인하실 수 있습니다

 PASADENA TRANSIT



Service Planning – Transition out of Covid

Department of Transportation

- Utilize tiered approach to restoring service
- Still experiencing COVID impacts
 - > Prioritize service
- Emphasis on passenger communication

PASADENA TRANSIT **FARES RESUME APRIL 12**



Face covering required.



Keep your distance.



Essential trips only.



TAP is now available on iPhone and Android

PASADENA TRANSIT **LAS TARIFAS RESUMEN EL 12 DE ABRIL**



Se requiere el uso de tapabocas.



Mantenga su distancia.



Solo para recorridos esenciales.



TAP ahora está disponible en iPhone y Android



Service Planning – Transition out of Covid

Department of Transportation

- Driver shortage & service reduction
 - > Develop tiered approach
 - > Balance service cuts with maintaining essential service



PASADENA TRANSIT

EFFECTIVE JULY 3, 2022
Pasadena Transit Schedule Changes

The following schedule changes are being made:

- Route 10 weekday, Saturday & Sunday: Every 30 minutes
- Route 20 weekday: Every 22 minutes
- Route 31/32 and 40: Minor service changes (refer to schedules)
- Route H demonstration project ends Sunday, June 26, 2022

Refer to www.pasadenatransit.net or call 626-744-7311 for real time arrivals.
For additional information, call 626-744-4055.

A PARTIR DEL 3 DE JULIO, 2022
Cambios en el horario de Pasadena Transit

Se están realizando los siguientes cambios de horario:

- Ruta 10 entre semana, sábado y domingo: cada 30 minutos
- Ruta 20 de lunes a viernes: Cada 22 minutos
- Ruta 31/32 y 40: Cambios menores en el servicio (consulte horarios)
- El proyecto de demostración de la Ruta H finaliza el domingo 26 de junio de 2022

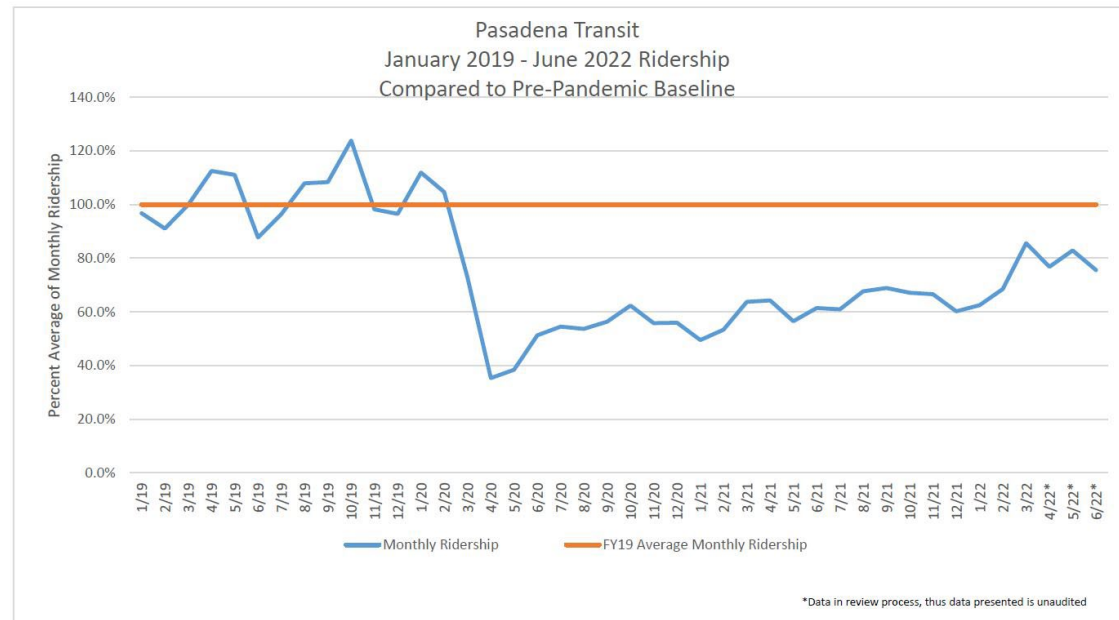
Consulte www.pasadenatransit.net o llame al 626-744-7311 para llegadas en tiempo real.
Para información adicional, 626-744-4055.



Post Covid – where are we now?

Department of Transportation

- As of now, Ridership is at 90% of pre-Covid ridership (adjusted for service levels)
 - > FY19: 1.5 million rides
 - > FY22: 1.1 million rides





Post Covid – where are we now?

Department of Transportation

- Factors affecting recovery:
 - > LA Metro policies
 - > New travel patterns
 - > Operator availability

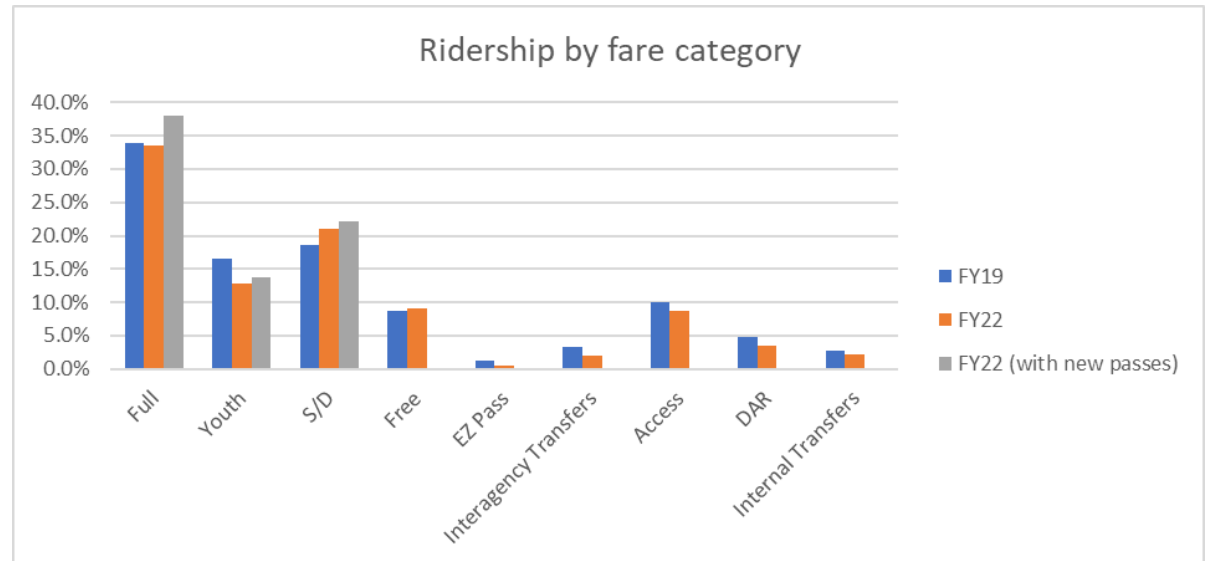




Post Covid – where are we now?

Department of Transportation

- New fare programs
 - > 30 day pass
 - > Metro LIFE program
 - > Metro GoPass for students





Next Steps

Department of Transportation

- Stay flexible – the transition isn't over!
- Revisit policies
- Utilize data to monitor progress

Next Steps

Department of Transportation

- Update Short Range Transit Plan
 - > Study how travel patterns changed during Covid
- Secure scheduling software

