

# Monterey-Salinas Transit (MST) Mobility Programs and Services

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Moving Communities Through Mobility Management Services

CAATCONFERENCE2023

# Timeline (highlights)

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2006/2007

CSA Designation/Head CSAManager

2009

Taxel Training Program  
(Introduced to paratransit clients)

2011

Peninsula Senior Shuttle,  
Tri-Veteran (Pilot Program) Out of the County Medical  
Trip To Navigator Volunteer Program

2013

City of Slinas Senior Shuttle

2014

MEASUREQ a countywide 1/8 cent sales tax  
measure for public transit to protect  
transportation programs and services for  
veterans, seniors and people with disabilities

2015-2017

Veterans Shuttle,  
Veterans Bus Pass Program

2018

Transportation Reimbursement  
Incentive Program



# Other Mobility programs and services



Taxi ADA Certification Training (TAT)

Special Medical Trips

Veterans Bus Pass Program

Senior Shuttle Services

Mobility Advisory Committee (MAC)

## Senior Shuttles



Monterey-Salinas Transit's (MST) Senior Shuttles are designed to go where surveyed seniors said they most want to go and without the need to transfer buses.

MST operates the following Senior Shuttle routes:

- Line 91 Monterey - Pacific Meadows
- Line 94 Carmel - Sand City
- Line 95 Williams Ranch - Northridge
- Line 96 Salinas - Airport Business Center

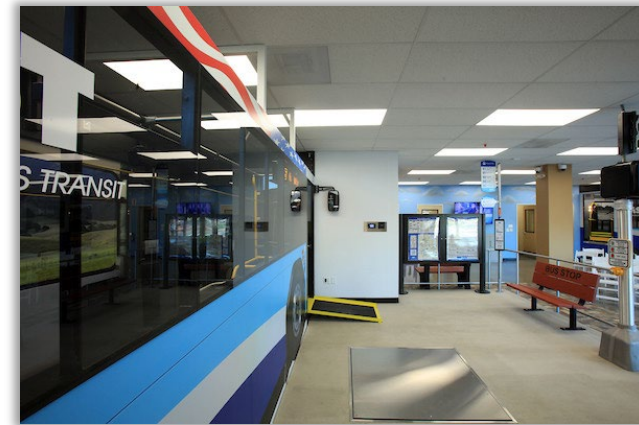


**Mobility Advisory Committee**

# 2019 Mobility services center

- Goal

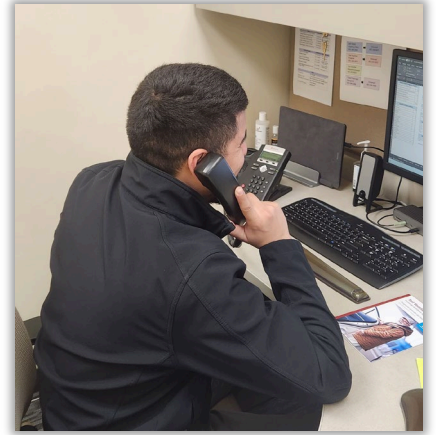
- ✓ Central location in Monterey County
- ✓ Engage residents in mobility programs activities that remove barriers to transportation services
- ✓ Customer participation in existing and new mobility programs
- ✓ Sensitivity training to new and existing coach operators



# Covid19 mobility activities

## ➤ Tele Wellness Coordination

- Partnered with Community Hospital
- MST/DDS paratransit clients



## ➤ Meal delivery Coordination

- Meals on Wheels
- Salvation Army



## ➤ Vaccine Clinic Coordination

- Coordinated with VADAM Intercy County in partnership with Visiting Nurse Association



# 2022 new in mobility



Non-Emergency Medical Transportation (NEMT)



MSV Trip Program

# Thank you

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## Contact Information

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- Follow NSL on Social Media (Facebook, Twitter, Instagram, YouTube)