

How To Form a Consolidated Transportation Services Agency and Beyond



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IF YOUR AGENCY IS NOT A DESIGNATED CTSA

- Additional Resources:

- OCTA is not an established CTSA although we operate as one
- Connecting community and service through integration



- Additional transit resources for demand response
- These transportation services assist underserved populations

SENIOR MOBILITY PROGRAM (SMP)

Funded through
local sales tax
measure

32 of 34 cities &
three non-profit
agencies
participate

Free retired
paratransit vehicles
available

Each agency must
contribute
minimum of 20%
match

Trips provided to
residents 60 years
and older

Trips include
medical, shopping
and
social/recreation

PROGRAM CHANGES DURING THE PANDEMIC

OCTA worked with the agencies to ease requirements

- Prior to the pandemic seniors were transported to their senior center to participate in the lunch program
- During the pandemic OCTA allowed the delivery of meals to participants homes
- If city stopped providing transportation, they were able to stop receiving bi-monthly payments until their program re-started
- Eased competitive procurement policies for one year due to a transportation provider going out of business

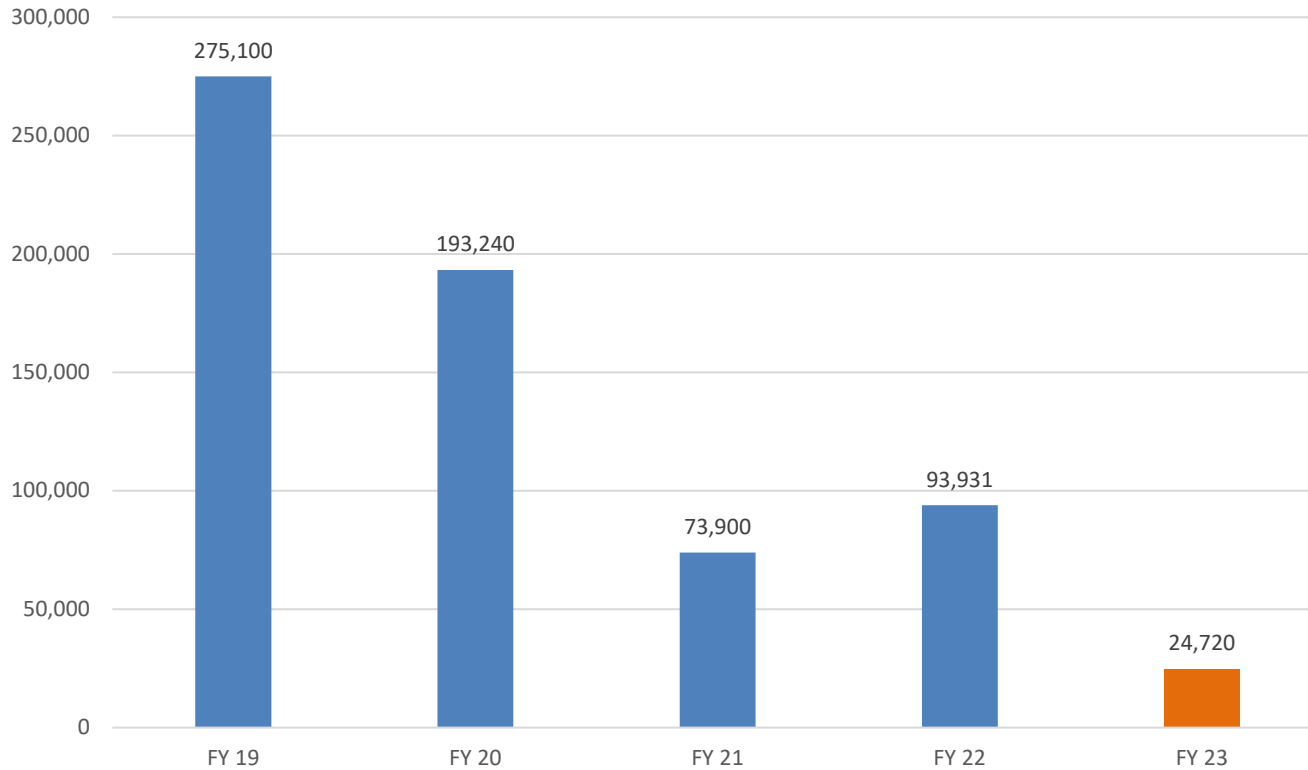
This program is funded by:



Senior Mobility Program



SMP TRIPS PRE AND DURING PANDEMIC





- FTA Section 5310 and local funding
- 2-year grant program
- Available to government and non-profit agencies
- Funding for senior & disabled population
- Operating and Capital projects including vehicle purchases were available
- Reduces the demand off our paratransit service
- Goes above and beyond ADA

ADULT DAY HEALTH CARE TRANSPORTATION



OCTA provides subsidy for 6 agencies for transportation to and from Adult Day facilities

\$16.85 per trip reimbursement vs \$50.00 paratransit cost per trip

Takes the demand off our paratransit service during peak hours

All facilities are high trip generators

44 vehicles
February 2020

25 vehicles
August 2022

\$6.26 million saved
on demand response



SENIOR NON-EMERGENCY MEDICAL TRANSPORTATION



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- Partner with the County of Orange in providing non-emergency medical transportation to residents 60 years and older
 - OCTA provides funding from our local sales tax measure
 - The County supplements funding through their tobacco settlement revenue (TSR) funding
 - The County contracts with two non-profit agencies to provide the transportation

MOBILITY MANAGEMENT PROGRAM



- Teaches residents to use the fixed route bus system
- Partner with 211 OC for transportation options
- Web based portal
- Social media campaign to attract people to the 211 OC website

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CONCLUSION

These programs enhance mobility and provide greater independence to seniors, individuals with disabilities, underserved populations, and low-income communities of Orange County

THANK YOU!

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