



# Bulletin

## **Instructors Course in Paratransit Operator Training**

Presented by: Transit Safety Institute (TSI)

July 30, 2010

Orange County Transportation Authority, 505 South Main Street, Orange, CA 92863

This instructor-led course provides the U.S. Department of Transportation standardized training program that can be conducted by any transit service provider to train qualified, professional paratransit operators. Attendees are trained in presentation and creative learning techniques, facilitation methods, and adult learning principles for teaching operators skills in vehicle operations, emergency management, and customer relations. Upon completion of this course, instructors are certified by the U.S. DOT to train paratransit operators.

**Who should attend:** Safety Managers and supervisors, training managers and driver trainers that have completed the four day Bus Operator Training.

**How you will benefit:**

- Apply the fundamentals of adult learning principles
- Practice facilitation skills
- Practice making public presentations
- Select the best multimedia techniques to enhance a presentation
- Teach the paratransit operator training program
- Request U.S.DOT certificates through TSI

**What you will learn:**

- Practice instructional strategies to accommodate various training environments
- Apply adult learning principles
- Identify delivery styles and methods, training aids, multimedia equipment
- Use facilitation skills, the art of questioning, managing class participation
- Apply team teaching
- Practice teaching strategies, the training environment, and class configuration

**Fee** \$200 (Payment is non-refundable)  
Since there are only 12 spots available, your registration will not be complete until payment is made.

**Class Schedule:** Class begins at 8:00 and ends at 4:30 each day

**Suggested Lodging:** Doubletree, (714) 634-4500; Days Inn, (714) 771-6704; Best Western, (714) 633-7720.

**Registration:** To register for this class, please contact CalACT at 916-920-8018 or register on-line at [www.calact.org](http://www.calact.org).

***The Rural Transit Assistance Program (RTAP) scholarship money is available to those agencies that qualify. Please call Jackie at 916-920-8018 to request a scholarship.***